

## **University Student Apartments Spring Forum**

Date: 4/6/22

Panelists: (Resident Council) Lexie McCausland, John Ellis, Lindsey Soffe, Annie Pond,  
(USA Administration) Valerie Green, Mariah Robinson, Jennifer Reed

***Recorded video of the Forum webinar can be found [here](#).***

### **Lexie McCausland, Mayor**

- Welcome
- RC activity over the past six months
  - Continued following up on security concerns and saw significant improvement and resolution
  - Walk-in-the-dark through USA to identify areas of safety concerns
  - Followed up with various resident concerns
  - Helped plan upcoming spring programming

### **John Ellis, Campus Liaison**

- Requesting supplemental funding for USA from ASUU to support programming
- Lobby for budget requests on behalf of USA

### **Annie Pond, Communications Liaison**

- Efforts to communicate opening and clearly with residents
  - Implemented quarterly RC Newsletter
  - Updating and responding on the RC textline and Facebook

### **Lindsey Soffe, Program Liaison**

- Programs coming up
  - Yard Sale, May 14 10AM to noon by Main Office
  - Emergency Preparedness Fair, April 22 11:30 Am -1:30 PM by West Community Center
- Ways that residents can get involved at USA.
  - Every Friday, Cultural Fusion or Community Club
  - Monthly RA activities
  - Open communication with RAs and administration, reach out
  - Garden Coordinator and gardening
  - Running for Resident Council, get to know administration and behind-the-scenes of running the USA community
  - Attend a RC meeting (happens monthly) or email questions or concerns to RC members

### **Jennifer Reed, Administration**

- Construction updates
  - 285 family units, 280 single grad beds
    - Not a full replacement
  - Some adjacent parking stalls along new buildings, more parking in lots at the sites of the current 600 and 300 courts
  - 2 playgrounds, tricycle paths, BBQ, community rooms in both family and graduate buildings Availability of new housing:

- Administration currently in the process of determining eligibility and priority for new buildings. Current residents will receive messaging this summer regarding plans for new building opening.
- Pet waste
  - Increase in Emotional Support Animals
  - Center of Disability & Access works with administration to approve ESA requests
  - Animals required to be leashed or caged, and attended while outside of apartment
  - Please reach out to RA or administration if you are seeing animal waste issues. If you have an animal description, or name of resident, that is helpful. Email [apartments@usa.utah.edu](mailto:apartments@usa.utah.edu) or talk to your RA for concerns about this.
  - Possibility of revoking ESA approval if someone has multiple offenses
- Exterior window cleaning
  - Generally quite expensive; in the budgeting process right now. At the request of residents, USA will solicit bids for villages exterior window cleaning.
  - Medical Towers exterior windows were cleaned last year
- Heat issue related to boiler
  - If you have a maintenance issue, call in, or submit a work order online to request a fix
  - Specific boiler issue in 200 court- resident will speak with Director after meeting to address specifics.
  - If you have repeat problems after reasonable effort to fix, reach out to administration (including Jennifer [jennifer.reed@utah.edu](mailto:jennifer.reed@utah.edu)).
- Wifi instruction when moving into the community
  - Working to clarify instructions
  - New housing will have fiber everywhere without a need for a router.
- Elevator outage in the North Tower
  - Elevators in North Tower have water damage
  - 1 elevator deemed safe, the other deemed unsafe
  - Jennifer pushed back due to the elevator parts needing to be fixed were 8 weeks out. We should receive those parts and the elevator should be working the third week of April.
    - Jennifer will send an email update to MP residents if there are any changes.
  - Working on this as fast as possible. Trying to balance keeping housing open while slowly phasing closing buildings, and fixing issues in the older buildings.
- (Resident Question) Is there going to be an ESA area in the new buildings?
  - Possibly along the exterior of the property.
  - Inside the housing, we cannot have an ESA area. Working on creating an exterior ESA area.