

**SECURITY INFORMATION MEETING with USA RESIDENT COUNCIL
10/15/2021**

QUESTIONS

1. What are the current expectations and hours of coverage of nighttime security providers? What are the protocols for witnessing a suspicious person or activity?

-The hours of coverage are 10PM-6AM with double coverage on some hours. USA has a contract with USafety for police and security services. Allied Security provides contracted staff for University Security at USA.

-Patrol expectations: consistently and continuously patrolling, occasionally pick a post to monitor

-Suspicious person/event protocol: security staff will immediately notify UPD (University Police Department) which will provide a rapid response, Allied Security and U Security will also provide additional staff to support UPD response

2. Is there an understanding of why the west village is getting hit so much more than the east village? Are they covered by different people, or are there other factors contributing?

-Information available at this time: The west village is larger, and has more entrances and exits along main roads, making it an easier target. More information to follow.

3. What measures have been put in place, or are planned to be put in place, to address the current number of nighttime car break-ins?

-In response to nighttime security concerns: Allied has implemented personnel changes, and incoming staff have been trained on the specific concerns and incidents within the village.

-Allied is still going through an internal process of review, but has already implemented language changes to directives to make patrol expectations more clear to staff, and have given specific training on this issue to address the current nighttime security problems

-In addition to changing the standing orders for staff, Allied has increased general patrolling on top of that, with the UPD as well.

-Allied will be implementing use of the lightbar system, which increases visibility of dark areas of the village for security providers, and also helps increase visibility of security presence to residents and any potential criminals

4. What is the best way for community members to report concerns on the quality of nighttime security? And follow up with previously reported concerns?

-Contact Sean Ryan: 801-696-2775 Brandy Groce:801-637-3716

-These are the professionals who directly manage the safety department of the UPD, and oversee the contract with Allied Security and with University Student Apartments. Both encouraged residents to contact them with concerns or issues

5. Are there any steps that community members can take to increase safety, decrease break-ins, and support security providers?

-Resident concern: lighting. USA has requested funding for additional lighting but has not had funding approved; because of the existing infrastructure it would be extremely expensive. The

possibility of temporary lighting in high hit areas will be discussed.

-Resident concern: cameras. The cost to implement security cameras would also be extremely high, especially considering that the USA property consists of seventy acres to cover. USA has not been given funding for this kind of project.

-Community education: removing incentives helps reduce likelihood of theft, encourage community members to remove all valuables from their cars (sunglasses, tools, etc.), and to not leave keys in the car to heat up cars in winter.

-Other solutions discussed in remainder of resident council meeting, which are included in the meeting minutes